



The Zoroastrian Co-operative Bank Ltd.
(Multi-State Scheduled Bank)

The Bank that is Big on Tradition & Trust

ATM - DOs & DON'Ts

SR. NO.	DOs	SR. NO	DON'Ts
1	Please collect your cash immediately from the cash slot when cash is presented, as there is no cash retraction facility at this ATM, as per RBI mandate	1	Do not keep your card and PIN together
2	In case of any cash discrepancy or failed transaction, immediately contact the bank where your account is maintained	2	Do not share your card or PIN details with anyone or in response to email/ SMS requests
3	Please contact your card-issuing bank if you forgot your PIN	3	Do not write your PIN on the reverse side of the card
4	Inform your card-issuing bank immediately if you lose your card	4	Never lend your card to others for ATM transactions
5	Shield the ATM keypad while entering your PIN	5	Do not leave your ATM transaction unattended. Step away only when the transaction is complete and the ATM returns to the 'Welcome' screen
		6	Never accept assistance or offers from strangers at the ATM
		7	Do not allow yourself to be distracted in any way while conducting the transaction
		8	Do not dispose statements or charge slips without destroying them first